

All documentation containing confidential and private data must be sent to Minnesota Housing using the Secure Upload Tool. The Secure Upload Tool allows you to:

- I. [Submit documents to Minnesota Housing](#)
- II. [Receive documents from Minnesota Housing by authenticating with your email](#)
- III. [Team contacts](#)

## I. Submit Documents to Minnesota Housing

### Step 1:

Go to <https://mnhousing.gov/>. Click **Partner Login** on the top of the page.



### Step 2:

Scroll down to Secure Upload Tool on the Partner Login webpage and click **Secure Upload Teams and Purpose** to expand the Secure Upload functionality.

Home / Partner Login

## Partner Login

Minnesota Housing offers tools for partners to complete their work and tasks securely.

### Lender and Partner Tools

Approved lenders and partners can:

- Access program guides, procedural manuals, interest rates and more through our [Partner Portal](#)
- Lock in loans with us through our [Loan Commitment System](#)

For questions or to become an approved partner, contact

- [Christina Akinola](#) (homeownership)
- [Kirsten Partenheimer](#) (home improvement)
- [rjo\\_elq@state.mn.us](mailto:rjo_elq@state.mn.us) (Rehabilitation Loan Program and Emergency and Accessibility Loan Program)

### Rental Housing Information

- Multifamily Customer Portal
- Property Online Reporting Tool (PORT)
- Bonds

### Secure Upload Tool

The [Secure Upload Tool](#) allows you to securely upload and download documentation. For help, [read the Secure Upload Tool Instructions](#).

- Secure Upload Teams and Purposes

**Step 3:**

Click **Secure Upload**.



## Secure File Exchange

Welcome to the Minnesota Housing Secure File Exchange. You can use this service to send us files or to receive files from us. All transfers are confidential and SSL encrypted.

**Secure Upload**  
Send files to Minnesota Housing.

**Secure Download**  
Download files sent to you by Minnesota Housing. Please have your download tracking code ready.

**Step 4:**

Enter the appropriate **recipient email address**. **Copy the appropriate email address and paste it into the secure upload recipient field.**

- Bring It Home Rental Assistance: [bringithome.mhfa@state.mn.us](mailto:bringithome.mhfa@state.mn.us)
- Capacity Building Program: [communitydevelopment.mhfa@state.mn.us](mailto:communitydevelopment.mhfa@state.mn.us)
- Compliance Team (Multifamily): [mhfa.compliance@state.mn.us](mailto:mhfa.compliance@state.mn.us)
- Compliance Team (Single Family): [mnhousing.sfcompliance@state.mn.us](mailto:mnhousing.sfcompliance@state.mn.us)
- Financials Qualification Forms: [mhfa.app@state.mn.us](mailto:mhfa.app@state.mn.us)
- Greater Minnesota Housing Infrastructure Grant Program: [Infrastructuregrants.mhfa@state.mn.us](mailto:Infrastructuregrants.mhfa@state.mn.us)
- Greater Minnesota Small Cities (Tier II Cities) Housing Aid Grant Program: [Tier2cities.mhfa@state.mn.us](mailto:Tier2cities.mhfa@state.mn.us)
- Local Housing Trust Fund Grants Program: [Localhousingtrustfund.mhfa@state.mn.us](mailto:Localhousingtrustfund.mhfa@state.mn.us)
- Manufactured Homes Applications: [mnhousing.manufacturedhomes@state.mn.us](mailto:mnhousing.manufacturedhomes@state.mn.us)
- HAP Team: [mhfa.hap@state.mn.us](mailto:mhfa.hap@state.mn.us)
- PBCA MOR team: [pbca-mor.mhfa@state.mn.us](mailto:pbca-mor.mhfa@state.mn.us)
- PBCA General Housing Technician: [mhfa.PBCA.General@state.mn.us](mailto:mhfa.PBCA.General@state.mn.us)
- Prevailing Wage: [mhfa.prevailingwage@state.mn.us](mailto:mhfa.prevailingwage@state.mn.us)
- Rental Assistance team: [mhfa.rental-assistance@state.mn.us](mailto:mhfa.rental-assistance@state.mn.us)
- RRDL Team: [mhfa.RRDL@state.mn.us](mailto:mhfa.RRDL@state.mn.us)
- State Housing Tax Credit Program: [mhfa.app@state.mn.us](mailto:mhfa.app@state.mn.us)
- TRACS Team: [mhfa.TRACS@state.mn.us](mailto:mhfa.TRACS@state.mn.us)

## Secure Upload

Click **Start**.

Enter the email of the recipient for this transfer

**Step 5:**

**Enter your name and email address**

Enter a **subject line**. For example:

- D#, Property Name, Compliance Officer Name
- Administrator Name – November
- Project Name-RFP Application
- January\_Property Name/Service Provider Name
- Housing Management Officer Name, Property Name
- Management Company Name/Tenant Concern
- Vouchers-March
- Capacity Building Application – ProgramName/Financials
- SHTC ProjectName & DeveloperName
- Prevailing Wage:  
D#\_M#\_PropertyName\_City\_Contractor\_Payroll Date

Enter any **message/description/Instructions** about the file(s) you're submitting.

**Secure Upload**

**Deliver To:**

Please enter your contact information

\* Please note: All fields are required!

**\*Your Name**

**\*Your Email Address**

**\*Confirm Your Email Address**

Please create a message for the recipient

It's a good idea to describe exactly what you are sending and include any additional contact info.

**\*Subject**

**\*Message/Description/Instructions**

**A. Send documents by selecting one file at a time**

**Step 6:**

Check the **Notify me when files have been downloaded** box (Optional). When the optional box is checked, you will get an email notification when Minnesota Housing staff downloads your files successfully.

Click **Select files to send (Regular Upload)**.

Select delivery options

Notify me when the files have been downloaded **Optional**

Select files to send (Regular Upload)

+Select a single file at a time, 2GB max size limit

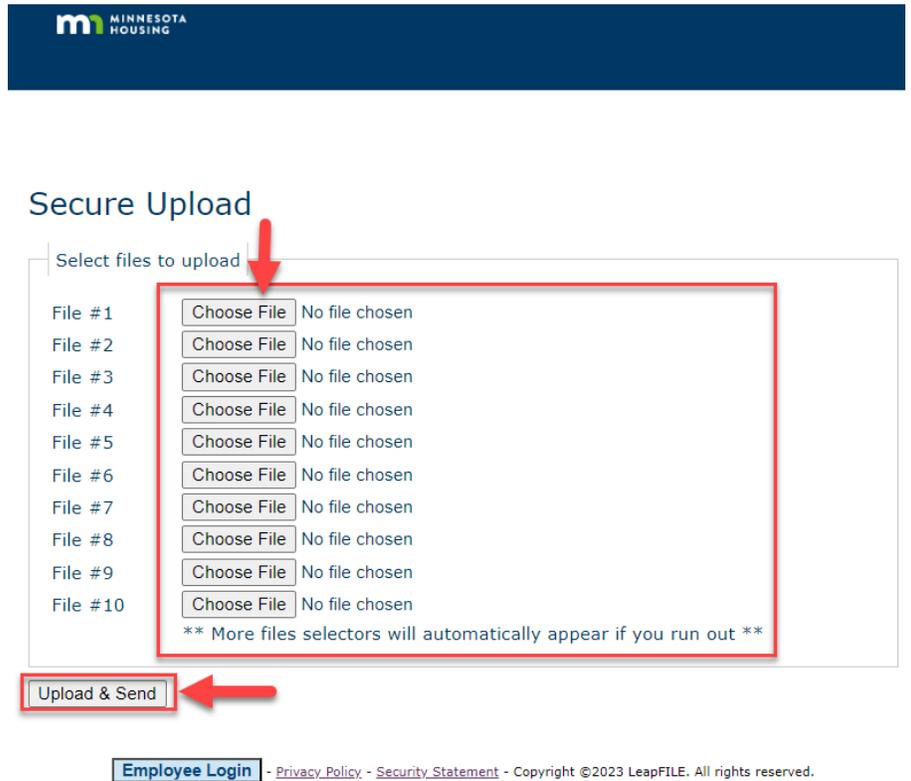
Select files and folders to send (Enhanced upload - HTML5)

+Select multiple files at once or Drag & Drop, 4GB max size limit

### Step7:

Click **Browse**. Select the file (repeat if needed up to 10 times).

Click **Upload & Send**.

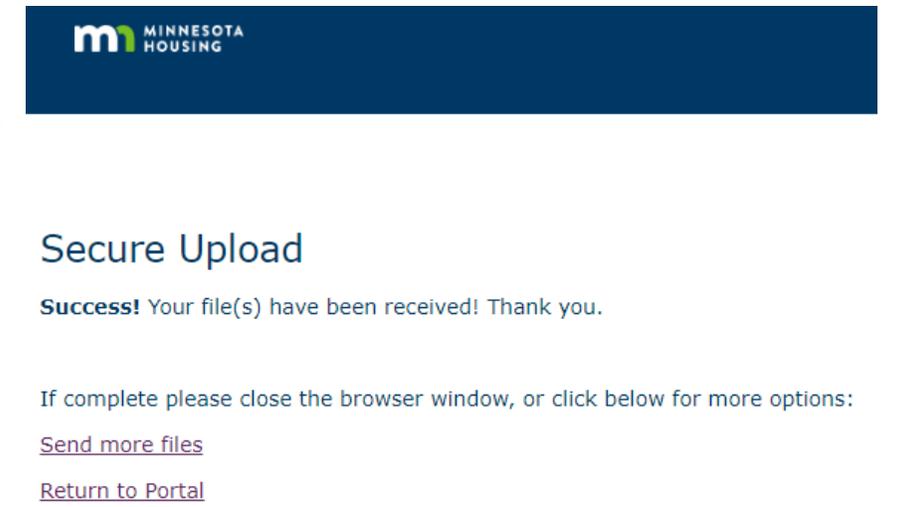


The screenshot shows the 'Secure Upload' page with the Minnesota Housing logo at the top. The main heading is 'Secure Upload'. Below it is a section titled 'Select files to upload' which contains a list of 10 file slots, each with a 'Choose File' button and the text 'No file chosen'. A red box highlights this entire area, and a red arrow points to the first 'Choose File' button. Below the list is an 'Upload & Send' button, also highlighted with a red box and a red arrow pointing to it. At the bottom of the page, there is a footer with links for 'Employee Login', 'Privacy Policy', 'Security Statement', and a copyright notice for LeapFILE.

### Step 8:

**Success! Your file(s) have been received!**

If you selected the 'Notify me when the files have been downloaded' option, you will receive a confirmation email that your files were uploaded successfully. \* Be sure to check your junk mail.



The screenshot shows the 'Secure Upload' page with the Minnesota Housing logo at the top. The main heading is 'Secure Upload'. Below it is a success message: 'Success! Your file(s) have been received! Thank you.' Underneath this message, there is a line of text: 'If complete please close the browser window, or click below for more options:'. Below that are two links: 'Send more files' and 'Return to Portal'. The footer is not visible in this screenshot.

## B. Send documents by selecting a folder containing multiple files

### Step 9:

Check the **Notify me when files have been downloaded** box (Optional). When the optional box is checked, you will get an email notification when Minnesota Housing staff downloads your files successfully.

Click one of two options shown to **Select files and folders to send (Enhanced Upload HTML5... or...Java)**. Note: The Enhanced uploads may require additional install software for browser to perform properly.

Download and install Java using the link provided or contact your technical team for further assistance.

Select delivery options

**Notify me when the files have been downloaded.**

Select files to send (Regular Upload)  
+Select a single file at a time, 2GB max size limit

Select files and folders to send (Enhanced upload - HTML5)  
+Select multiple files at once or Drag & Drop, 4GB max size limit

### Step 10:

Click **Choose Files**

Or, use the **\*Drag and Drop feature to add files.**

Select the folder or items to send.

Click **Send.**

### Secure Upload

\*Drag files from your desktop on to the drop zone and hit send to upload.

\*Note: Drag and drop Not supported in all browsers, use "Choose Files" to select and add manually

Looking for the Java uploader?

### Success! Your file(s) have been received!

If you selected the 'Notify me when the files have been downloaded' option, you will receive a confirmation email that your files were uploaded successfully. \*Be sure to check your junk mail to locate the email from LeapFILE.



### Secure Upload

**Success!** Your file(s) have been received! Thank you.

If complete please close the browser window, or click below for more options:

[Send more files](#)

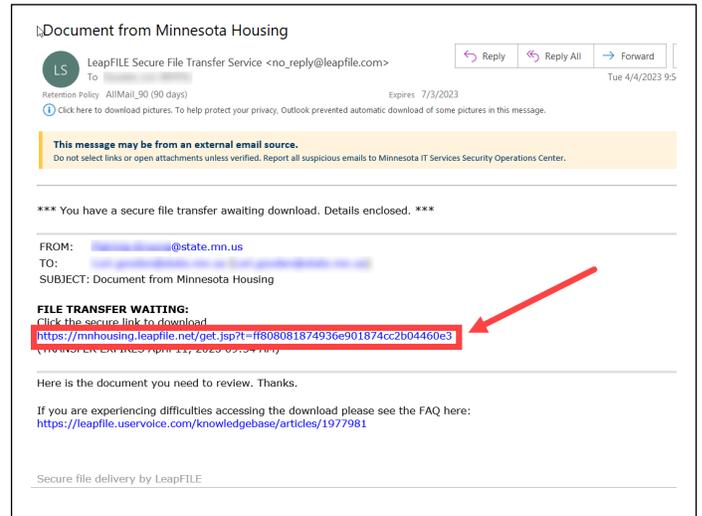
[Return to Portal](#)

## II. Receive Documents Sent by Minnesota Housing via Email

### Step 1:

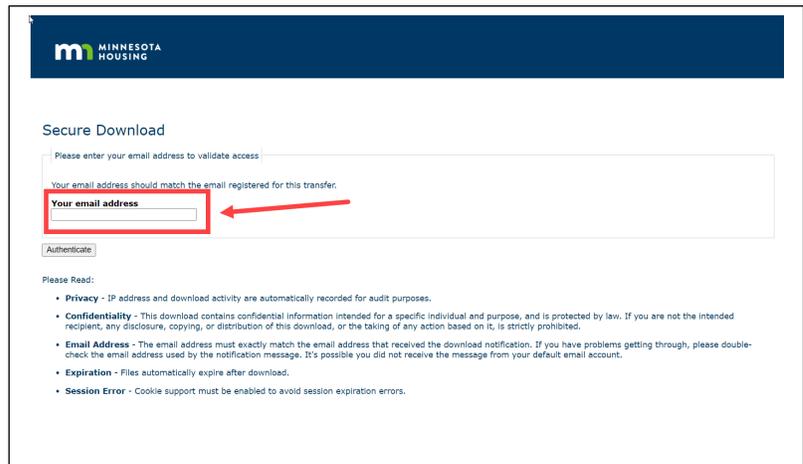
When Minnesota Housing sends you secure documents, you will receive an email from a Minnesota Housing email address. Open the email.

Click the **link in the email** or copy and paste the URL it into a web browser.



### Step 2:

Enter your email address.



### Step 3:

Click **DOWNLOAD**.

## Secure Download

**Date** 4/4/23 9:54:00 AM GMT-05:00  
**From** [Redacted]  
**To** [Redacted]  
**Subject** Document from Minnesota Housing

Here is the document you need to review. Thanks.

### Files

Filename	Size	Action
Multifamily Secure Upload Instructions_1014611.docx	653.215 KB	<b>DOWNLOAD</b>



**IMPORTANT:** Save all files to your computer **first**, do not open! Files may be automatically deleted after accessing this transfer.

### Helpful Hints

- If you have the option of saving the file or opening it in an application, choose save the file.
- Download each file individually or get everything at once in a single ZIP file. Use "ZIP ALL" for best results. If you can't open the ZIP files, install [WinZip](#) (Windows) or [StuffIT](#) (Mac).

A box may appear at the bottom of your web browser prompting you to open or save (depending on your web browser settings). Click **Save**. If you click Cancel, your document will not download.



## III. Team Contacts

Submit all questions, comments or concerns to the appropriate Minnesota Housing team(s)

- Bring It Home Rental Assistance: [bringithome.mhfa@state.mn.us](mailto:bringithome.mhfa@state.mn.us)
- Capacity Building Program: [communitydevelopment.mhfa@state.mn.us](mailto:communitydevelopment.mhfa@state.mn.us)
- Compliance Team (Multifamily): [mhfa.compliance@state.mn.us](mailto:mhfa.compliance@state.mn.us)
- Compliance Team (Single Family): [mnhousing.sfcompliance@state.mn.us](mailto:mnhousing.sfcompliance@state.mn.us)
- Financials Qualification Forms: [mhfa.app@state.mn.us](mailto:mhfa.app@state.mn.us)
- Greater Minnesota Housing Infrastructure Grant Program: [Infrastructuregrants.mhfa@state.mn.us](mailto:Infrastructuregrants.mhfa@state.mn.us)
- Greater Minnesota Small Cities (Tier II Cities) Housing Aid Grant Program: [Tier2cities.mhfa@state.mn.us](mailto:Tier2cities.mhfa@state.mn.us)
- Manufactured Homes Applications: [mnhousing.manufacturedhomes@state.mn.us](mailto:mnhousing.manufacturedhomes@state.mn.us)
- HAP Team: [mhfa.hap@state.mn.us](mailto:mhfa.hap@state.mn.us)
- Local Housing Trust Fund Grants Program: [Localhousingtrustfund.mhfa@state.mn.us](mailto:Localhousingtrustfund.mhfa@state.mn.us)
- PBCA MOR team: [pbca-mor.mhfa@state.mn.us](mailto:pbca-mor.mhfa@state.mn.us)
- PBCA General Housing Technician: [mhfa.PBCA.General@state.mn.us](mailto:mhfa.PBCA.General@state.mn.us)
- Prevailing Wage: [mhfa.prevailingwage@state.mn.us](mailto:mhfa.prevailingwage@state.mn.us)
- Rental Assistance team: [mhfa.rental-assistance@state.mn.us](mailto:mhfa.rental-assistance@state.mn.us)
- RRD L Team: [mhfa.RRD L@state.mn.us](mailto:mhfa.RRD L@state.mn.us)
- State Housing Tax Credit Program Team: [StateHTC.MHFA@state.mn.us](mailto:StateHTC.MHFA@state.mn.us)
- TRACS Team: [mhfa.TRACS@state.mn.us](mailto:mhfa.TRACS@state.mn.us)