



## Disaster Survivor Referral Resources

At Minnesota Housing, we recognize there may be many needs in addition to housing during a disaster. The following resources may help if you need assistance and are looking for a place to start.

### Federal Disaster Assistance

Agency Name	Description	Website   Link	Phone	Additional Information
<b>Federal Emergency Management Agency (FEMA)</b>	Supports households impacted by a major natural disaster. Staff can help you apply for disaster assistance and guide you to other resources to assist with recovery.	<a href="https://disasterassistance.gov/">disasterassistance.gov/</a>	800.621.3362	If you missed the application due date, please call and ask to apply.
<b>Small Business Administration (SBA)</b>	Provides low-interest disaster loans to help homeowners recover from declared disasters.	<a href="https://lending.sba.gov/search-disaster/?disaster=MN-20022">lending.sba.gov/search-disaster/?disaster=MN-20022</a>	800.659.2955	If you missed the application due date, please call and ask to apply.
<b>United States Department of Agriculture (USDA)</b>	<p><a href="#">USDA Rural Disaster Home Repair Grant Program</a> may have funding available.</p> <p><a href="#">USDA Section 504 Repair Loan and Grant Program</a> provides loans to rural homeowners for repairs or grants to older lower-income homeowners to address health and safety hazards. See <a href="#">fact sheet</a> for more information.</p>	<a href="https://rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-rural-disaster-home-repair-grants">rd.usda.gov/programs-services/single-family-housing-programs/single-family-housing-rural-disaster-home-repair-grants</a>	651.602.7800	Email loan and grant inquiries to <a href="mailto:USDAHousingMN@usda.gov">USDAHousingMN@usda.gov</a>

## General State Resources

Agency Name	Description	Website   Link	Phone	Additional Information
<b>Minnesota Aging Pathway</b>	Free statewide service to connect older adults with resources (formerly the Senior LinkAge Line).	<a href="https://mn.gov/aging-pathways/">mn.gov/aging-pathways/</a>	800.333.2433	Available Monday-Friday from 8 a.m.-4:30 p.m.
<b>Minnesota Department of Commerce Disaster Information Center</b>	Support for homeowners with their home, property and auto insurance. Staff can help you make informed decisions about your insurance after a disaster and support you in working with your insurer to settle a claim.	<a href="https://mn.gov/commerce/insurance/home/dic/">mn.gov/commerce/insurance/home/dic/</a>	800.657.3602	Available Monday-Friday from 8 a.m.-4:30 p.m.
<b>Minnesota Department of Veterans Affairs (MDVA)</b>	Helps Veterans get benefits and services provided by the U.S. Department of Veterans Affairs.  Eligible Veterans or the surviving spouse may be eligible for a Disaster Relief Grant after a natural disaster. Contact the <a href="#">Minnesota Association County Veterans Service Officers (MACVSO)</a> for information.	<a href="https://mn.gov/mdva/">mn.gov/mdva/</a>  <a href="https://macvso.org/">macvso.org/</a>	888.546-5838  TTY: 800.627.3529	Available seven days a week. Closed on holidays.  Veterans do not have to be enrolled in VA benefits or health care to connect.
<b>Red Cross Disaster Relief and Recovery</b>	Resources to help with emergency aid, advice and assistance following disasters, including clean up and community resources. Find guides on staying safe, finding shelter and recovering financially and emotionally after a disaster.	<a href="https://redcross.org/local/mn-nd-sd/get-help.html">redcross.org/local/mn-nd-sd/get-help.html</a>	800.733.2767	Available 24 hours a day, seven days a week.
<b>United Way 211</b>	Provides free and confidential health and human services information. Disaster Relief Funding may be available.	<a href="https://unitedwaybemidji.org/disaster-recovery">unitedwaybemidji.org/disaster-recovery</a>	218.444.8929 or 800.733.2767	Available 24 hours a day, seven days a week.

## Financial Assistance and Housing Counseling

Agency Name	Description	Website   Link	Phone	Additional Information
<b>Bridge to Benefit</b>	<p>This project of Children’s Defense Fund Minnesota links households with support programs and tax credits to help meet basic needs.</p> <p>Users are asked to fill out an online screening tool designed to help families and individuals understand eligibility for these programs.</p>	<p>Main website:  <a href="http://childrensdefense.org/cd-f-in-the-states/minnesota/">childrensdefense.org/cd-f-in-the-states/minnesota/</a></p> <p>Bridge to Benefits Pre-Screening Tool:  <a href="http://bridgetobenefits.org/ScreeningTool">bridgetobenefits.org/ScreeningTool</a></p>	651.227.6121	The screening tool does not apply for or guarantee programs and does not ask for personal information that could identify applicants. It helps users learn about potential eligibility for public programs and estimated benefit amounts and to send and receive referrals.
<b>Minnesota Homeownership Center</b>	Provides free, confidential homeownership advice for Minnesota homeowners who are in foreclosure or worried about making their mortgage payments.	<a href="http://hocmn.org/">hocmn.org/</a>	866.462.6466	<p>Advisors can:</p> <ul style="list-style-type: none"> <li>• Provide information about the foreclosure process and timeline</li> <li>• Explain options for staying in the home</li> <li>• Help work with mortgage companies to apply for a workout option</li> <li>• Review finances and help develop an action plan</li> </ul>
<b>Minnesota Unemployment Insurance</b>	Administered by the Department of Employment and Economic Development (DEED), provides a temporary partial wage replacement for Minnesota workers who become unemployed through no fault of their own.	<a href="http://uimn.org/">uimn.org/</a>	<p>877.898.9090</p> <p>TTY users: 866.814.1252</p>	Available weekdays, 8 a.m.-4:30 p.m., except on holidays

## Suicide Prevention and Mental Health Resources

Agency Name	Description	Website   Link	Phone	Additional Information
<b>Disaster Distress Helpline (DDH)</b>	A national hotline dedicated to providing year-round disaster crisis counseling for all residents experiencing emotional distress related to natural or human-caused disasters.	<a href="https://samhsa.gov/find-help/helplines/disaster-distress-helpline">samhsa.gov/find-help/helplines/disaster-distress-helpline</a>	800.985.5990	Available 24 hours a day, seven days a week
<b>Veterans Crisis Line</b>	Confidential support for Veterans and their loved ones. Veterans do not have to be enrolled in VA benefits or health care to connect.	<a href="https://veteranscrisisline.net/">veteranscrisisline.net/</a>	Call 988 then Press 1  Text 838255	Available 24 hours a day, seven days a week

## Utility Bills and Food Assistance

Agency Name	Description	Website   Link	Phone	Additional Information
<b>Minnesota Department of Commerce Energy Assistance Program</b>	The program can pay up to \$1,400 toward energy bills for eligible Minnesotans.	<a href="https://mn.gov/commerce/energy/consumer-assistance/energy-assistance-program/">mn.gov/commerce/energy/consumer-assistance/energy-assistance-program/</a>	800.657.3710	The program has seasonal application deadlines.
<b>The Food Group</b>	Helps find local food shelves, free meals and discount groceries.	<a href="https://hungersolutions.org/">hungersolutions.org/</a>	763.450.3860	
<b>Supplemental Nutrition Assistance Program (SNAP)</b>	Assists lower-income Minnesotans with the cost of food and groceries. Approved applicants can use benefits at many stores, farmers markets, senior dining sites or for home meal delivery.	<a href="https://mn.gov/dhs/mnfoodhelp/">mn.gov/dhs/mnfoodhelp/</a>	888.711.1151	Available weekdays 10 a.m.-5 p.m., except holidays
<b>USA.GOV</b>	Learn about government programs to help pay phone bills, medical bills and other expenses.	<a href="https://usa.gov/help-with-utility-bills">usa.gov/help-with-utility-bills</a>	844.872.4681	

## Government Document Assistance and Legal Aid Services

Agency Name	Description	Website   Link	Phone	Additional Information
<b>Social Security Documents</b>	If you need to verify income when applying for a loan or other assistance, a Benefit Verification letter from Social Security can provide proof of retirement, disability, Supplemental Security Income (SSI) or Medicare benefits. It can also show if benefits aren't received.	<a href="https://ssa.gov/">ssa.gov/</a>	800.772.1213	Create your Social Security account to access a Benefit Verification letter at <a href="https://secure.ssa.gov/RL/SiView.action">secure.ssa.gov/RL/SiView.action</a>
<b>Tax Records/IRS Transcript</b>	<p>Taxpayers can order a tax record or an IRS transcript online or by mail.</p> <p><b>Online:</b> View, print or download a copy of all transcript types. Users must authenticate their identity using the Secure Access process.</p> <p><b>By mail:</b> Taxpayers can complete and send either Form 4506-T or Form 4506T-EZ to the IRS to get tax records by mail.</p>	<p>Main Website: <a href="https://irs.gov/">irs.gov/</a></p> <p>Request by mail online form: <a href="https://sa.www4.irs.gov/oat/">sa.www4.irs.gov/oat/</a></p>		Requesting transcripts by phone or mail may take up to 10 calendar days.
<b>LawHelpMN</b>	Nonprofit helping users solve family, debt, housing, work and other legal problems.	<a href="https://lawhelpmn.org/">lawhelpmn.org/</a>		Fact Sheets available in multiple languages to print or request to be mailed: <a href="https://lawhelpmn.org/form/fact-sheet-order-form">lawhelpmn.org/form/fact-sheet-order-form</a>

## Computer and Internet Access

Agency Name	Description	Website   Link	Phone	Additional Information
<b>Local Public Libraries</b>	Minnesota Public Library Association can help you access an internet-connected computer.	<a href="http://publiclibraries.com/state/minnesota/">publiclibraries.com/state/minnesota/</a>		
<b>Everyone On</b>	Locate programs that may provide low-cost or no-cost devices and internet services for those that qualify.	<a href="http://everyoneon.org/find-offers">everyoneon.org/find-offers</a>		
<b>PCs for People</b>	Access programs that offer refurbished computers and low-cost high-speed internet solutions to eligible applicants.	<a href="http://pcsforpeople.org/">pcsforpeople.org/</a>	651.354.2552	

### About this document

This document provides general consumer information and is not intended as legal advice. Minnesota Housing does not endorse any third-party resources or verify their website content. Other resources may be available to serve your needs.

In connection with Single Family Division loan programs, Minnesota Housing does not make or arrange loans. It is neither an originator nor creditor and is not affiliated with any Lender. The terms of any mortgage finance transactions conducted in connection with these programs, including important information such as loan fees, the annual percentage rate (APR), repayment conditions, disclosures, and any other materials which are required to be provided to the consumer are the responsibility of the Lender.