

All documentation containing confidential and private data must be sent to Minnesota Housing using the Secure Upload Tool. The Secure Upload Tool allows you to:

- I. [Submit documents to Minnesota Housing](#)
- II. [Receive documents from Minnesota Housing by authenticating with your email](#)
- III. [Send to the correct Multifamily team contacts](#)

I. Submit Documents to Minnesota Housing

Step 1:

Go to <https://mnhousing.gov/>. Click **Partner Login** on the top of the page.



Step 2:

Scroll down to Rental Housing Information section of the Partner Login webpage and click **Secure Upload** to expand the Secure Upload functionality.

[Home](#) / [Partner Login](#)

Partner Login

Minnesota Housing offers tools for partners to complete their work and tasks securely.

Lender and Partner Tools

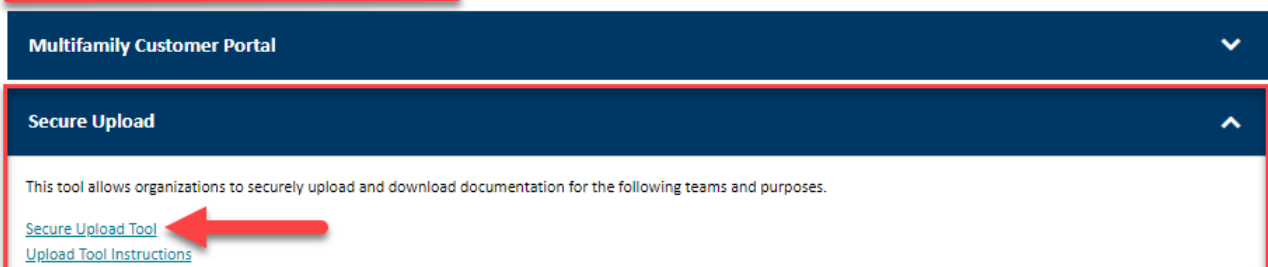
Approved lenders and partners can:

- Access program guides, procedural manuals, interest rates and more through our [Partner Portal](#)
- Lock in loans with us through our [Loan Commitment System](#)

For questions or to become an approved partner, contact

- [Christina Akinola](#) (homeownership)
- [Kirsten Partenheimer](#) (home improvement)
- rjp_elp@state.mn.us (Rehabilitation Loan Program and Emergency and Accessibility Loan Program)

Rental Housing Information



Multifamily Customer Portal ▾

Secure Upload ▲

This tool allows organizations to securely upload and download documentation for the following teams and purposes.

[Secure Upload Tool](#) ←

[Upload Tool Instructions](#)

Step 3:

Click **Secure Upload**.



Secure File Exchange

Welcome to the Minnesota Housing Secure File Exchange. You can use this service to send us files or to receive files from us. All transfers are confidential and SSL encrypted.

Secure Upload
Send files to Minnesota Housing.

Secure Download
Download files sent to you by Minnesota Housing. Please have your download tracking code ready.

Step 4:

Enter the appropriate **recipient email address**.

- Architect team: arch.mhfa@state.mn.us
- Compliance team: mhfa.compliance@state.mn.us
- Multifamily RFP application team: mhfa.app@state.mn.us
- Capacity Building Program Team: communitydevelopment.mhfa@state.mn.us
- PBCA MOR team: pbca-mor.mhfa@state.mn.us
- Rental Assistance team: mhfa.rental-assistance@state.mn.us
- RRDL Team: mhfa.RRDL@state.mn.us
- TRACS Team: mhfa.TRACS@state.mn.us

Secure Upload

Click **Start**.

Enter the email of the recipient for this transfer

Step 5:

Enter your name and email address

Enter a **subject line**. For example:

- D#, Property Name, Compliance Officer Name
- Administrator Name – November
- Project Name-RFP Application
- ABC Property Construction Specs
- January_ Property Name/Service Provider Name
- Housing Management Officer Name, Property Name
- Management Company Name/Tenant Concern
- Vouchers-March
- Capacity Building Application – ProgramName/Financials

Enter any **message/description/Instructions** about the file(s) you're submitting.

Secure Upload

Deliver To: Patty Kroona

Please enter your contact information

* Please note: All fields are required!

*Your Name

*Your Email Address

*Confirm Your Email Address

Please create a message for the recipient

It's a good idea to describe exactly what you are sending and include any additional contact info.

*Subject

*Message/Description/Instructions

A. Send documents by selecting one file at a time

Step 6:

Check the **Notify me when files have been downloaded** box (Optional). When the optional box is checked, you will get an email notification when Minnesota Housing staff downloads your files successfully.

Click **Select files to send (Regular Upload)**.

Select delivery options

Notify me when the files have been downloaded **Optional**

Select files to send (Regular Upload)
+Select a single file at a time, 2GB max size limit

Select files and folders to send (Enhanced upload - HTML5)
+Select multiple files at once or Drag & Drop, 4GB max size limit

Step7:

Click **Browse**. Select the file (repeat if needed up to 10 times).

Click **Upload & Send**.

The screenshot shows the 'Secure Upload' interface. At the top is the Minnesota Housing logo. Below it is the heading 'Secure Upload'. A red arrow points to the 'Select files to upload' section, which contains a table with 10 rows labeled 'File #1' through 'File #10'. Each row has a 'Choose File' button and the text 'No file chosen'. A red box highlights this table. Below the table is a red-bordered button labeled 'Upload & Send', with another red arrow pointing to it. At the bottom of the interface are links for 'Employee Login', 'Privacy Policy', 'Security Statement', and a copyright notice: 'Copyright ©2023 LeapFILE. All rights reserved.'

Step 8:

Success! Your file(s) have been received!

If you selected the 'Notify me when the files have been downloaded' option, you will receive a confirmation email that your files were uploaded successfully. * Be sure to check your junk mail.

The screenshot shows the 'Secure Upload' success message. At the top is the Minnesota Housing logo. Below it is the heading 'Secure Upload'. The main message reads: 'Success! Your file(s) have been received! Thank you.' Below this, it says: 'If complete please close the browser window, or click below for more options:'. There are two links: 'Send more files' and 'Return to Portal'. At the bottom of the interface is the copyright notice: 'Copyright ©2023 LeapFILE. All rights reserved.'

B. Send documents by selecting a folder containing multiple files

Step 9:

Check the **Notify me when files have been downloaded** box (Optional). When the optional box is checked, you will get an email notification when Minnesota Housing staff downloads your files successfully.

Click one of two options shown to **Select files and folders to send (Enhanced Upload HTML5... or...Java)**. Note: The Enhanced uploads may require additional install software for browser to perform properly.

Download and install Java using the link provided or contact your technical team for further assistance.

Select delivery options

Notify me when the files have been downloaded.

Select files to send (Regular Upload)
+Select a single file at a time, 2GB max size limit

Select files and folders to send (Enhanced upload - HTML5)
+Select multiple files at once or Drag & Drop, 4GB max size limit



Step 10:

Click **Choose Files**

Or, use the ***Drag and Drop feature to add files.**

Select the folder or items to send.

Click **Send.**

Secure Upload

*Drag files from your desktop on to the drop zone and hit send to upload.

*Note: Drag and drop Not supported in all browsers, use "Choose Files" to select and add manually

Looking for the Java uploader?

Java Uploader

Step 11:

Success! Your file(s) have been received!

If you selected the 'Notify me when the files have been downloaded' option, you will receive a confirmation email that your files were uploaded successfully. * Be sure to check your junk mail.



Secure Upload

Success! Your file(s) have been received! Thank you.

If complete please close the browser window, or click below for more options:

[Send more files](#)

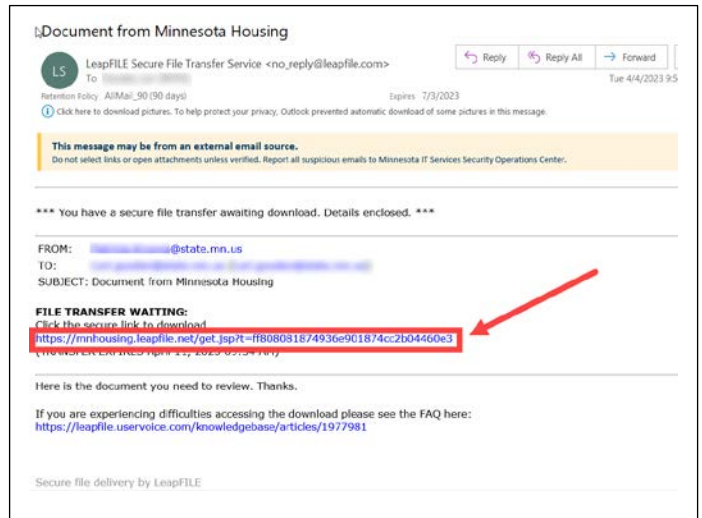
[Return to Portal](#)

II. Receive Documents Sent by Minnesota Housing via Email

Step 1:

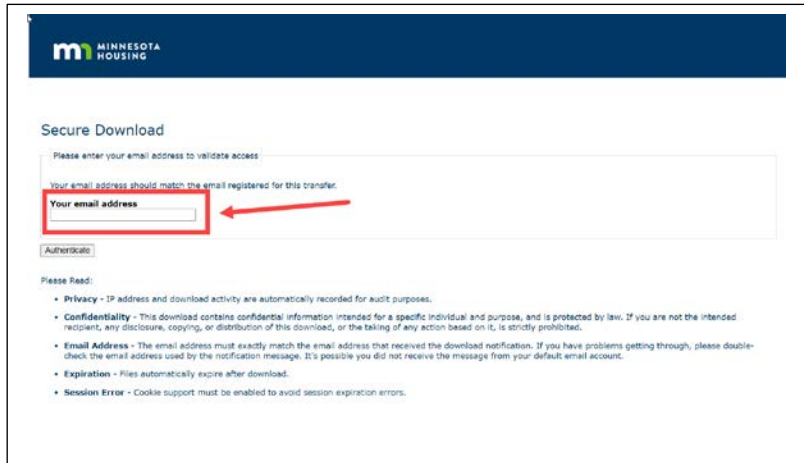
When Minnesota Housing sends you secure documents, you will receive an email from a Minnesota Housing email address. Open the email.

Click the **link in the email** or copy and paste the URL it into a web browser.



Step 2:

Enter your email address.



Step 3:

Click **DOWNLOAD**.



Secure Download

Date 4/4/23 9:54:00 AM GMT-05:00
From [Redacted]
To [Redacted]
Subject Document from Minnesota Housing

Here is the document you need to review. Thanks.

Files

Filename	Size	Action
Multifamily Secure Upload Instructions_1014611.docx	653.215 KB	DOWNLOAD

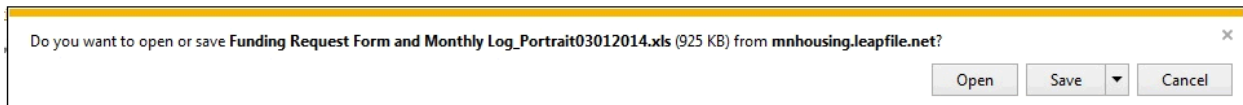


IMPORTANT: Save all files to your computer **first**, do not open! Files may be automatically deleted after accessing this transfer.

Helpful Hints

- If you have the option of saving the file or opening it in an application, choose **save** the file.
- Download each file individually or get everything at once in a single ZIP file. Use "ZIP ALL" for best results. If you can't open the ZIP files, install [WinZip](#) (Windows) or [StuffIT](#) (Mac).

A box may appear at the bottom of your web browser prompting you to open or save (depending on your web browser settings). Click **Save**. If you click Cancel, your document will not download.



III. Multifamily Team Contacts

Submit all questions, comments or concerns to the appropriate Minnesota Housing team:

- Architects team: arch.mhfa@state.mn.us
- Compliance team: mhfa.compliance@state.mn.us
- Multifamily RFP application team: mhfa.app@state.mn.us
- Capacity Building Program Team: communitydevelopment.mhfa@state.mn.us
- PBCA MOR team: pbca-mor.mhfa@state.mn.us
- Rental Assistance team: mhfa.rental-assistance@state.mn.us
- RRD L team: mhfa.RRD L@state.mn.us
- TRACS team: mhfa.TRACS@state.mn.us