



Landlord Incentive Program of St Louis County 2017-2022

Housing Navigator duties: per MHFA

The navigator, based upon research of best practices, generally participates in the following:

- Assists households in locating and applying for available units, including transportation to units
- Includes outreach and recruitment to increase landlord involvement in program
- Available to address and mediate tenant/landlord issues
- Provides a single point of contact for landlords

The navigator's role overall is more limited in scope, and in most cases it would be a bit more service-heavy on the front end as the individual/family searches for housing. However it may look different for varying participants depending upon their ongoing level of need.

Please note that grantees have some flexibility in determining the role of the navigator which may take into considerations the FTE, numbers served, and the role as proposed in your application.