



Multifamily Customer Portal
Training Tutorials

Karin Wilbricht | Housing Program/Policy Specialist

m MINNESOTA HOUSING

Minnesota Housing | mnhousing.gov

m MINNESOTA HOUSING

Our Mission

Housing is the foundation for success, so we collaborate with individuals, communities and partners to create, preserve and finance affordable housing.

10/23/2017 Minnesota Housing | mnhousing.gov 2

m MINNESOTA HOUSING



Sharing Project Workbooks

10/23/2017 Minnesota Housing | mnhousing.gov 3

Topics

- View memorialized workbooks
- View Minnesota Housing’s current working version
- Upload and share your current working version

10/23/2017 Minnesota Housing | mnhousing.gov 4

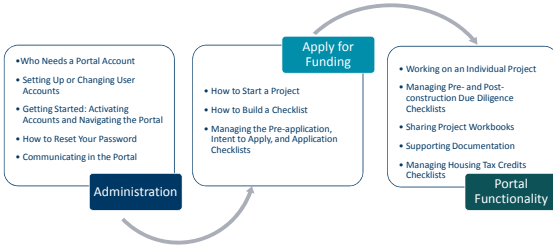
Portal Link

mnhousing.force.com/MultifamilyPortal



10/23/2017 Minnesota Housing | mnhousing.gov 5

For More Information – Check Out Our Other Portal Tutorials



- Administration**
 - Who Needs a Portal Account
 - Setting Up or Changing User Accounts
 - Getting Started: Activating Accounts and Navigating the Portal
 - How to Reset Your Password
 - Communicating in the Portal
- Apply for Funding**
 - How to Start a Project
 - How to Build a Checklist
 - Managing the Pre-application, Intent to Apply, and Application Checklists
- Portal Functionality**
 - Working on an Individual Project
 - Managing Pre- and Post-construction Due Diligence Checklists
 - Sharing Project Workbooks
 - Supporting Documentation
 - Managing Housing Tax Credits Checklists

10/23/2017 Minnesota Housing | mnhousing.gov 6

m MINNESOTA HOUSING

Questions?

Contact
mhfa.app@state.mn.us

10/10/2017 Minnesota Housing | mnhousing.gov 7
