
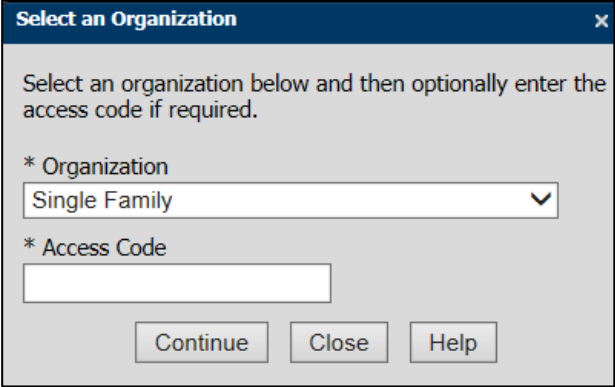


Use the following quick start guide to create an eLearning account, register for courses and view Minnesota Housing’s online training opportunities. **Note:** You will need a computer with **audio capabilities** to hear the training.

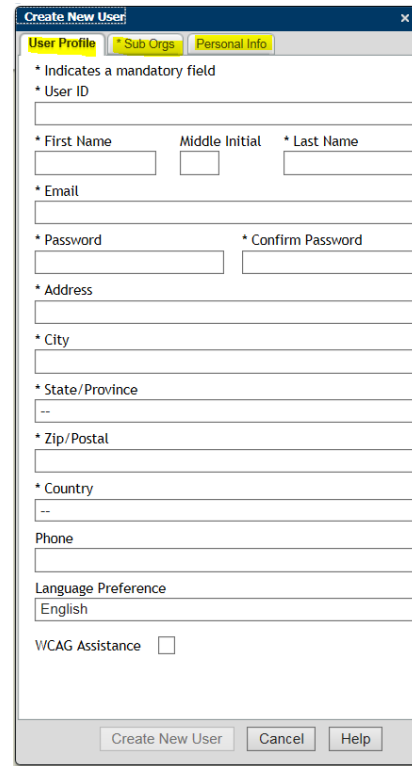
Creating an Account	
<p>Step 1</p> <p>Go to https://mnhousing.coursemill.com/mhfa/home.html</p>	
<p>Step 2</p> <p>You will see a pop up “Sign In” box. Click the “Create New User” button.</p>	
<p>Step 3</p> <p>The “Select an Organization” box will appear. Make sure the “Organization” field is set to “Single Family” and click the “Continue” button.</p> <p>Note: You do not need to enter an “Access Code”.</p>	

Step 4

The “Create New User” box will appear. Click on each of the three tabs and enter your information in the fields that appear under each tab. Fields with an asterisk “*” are required.

Do not click “Create New User” at the bottom of the box until all three tabs are complete.

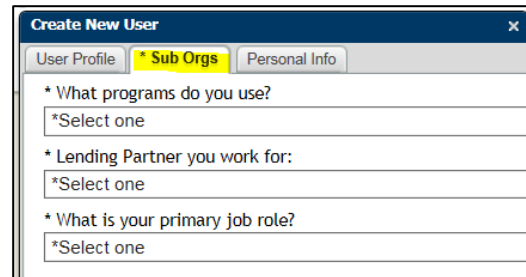
- **User Profile Tab** – You’ll create your user name and password here, as well as enter in your contact information.
 - **WCAG Assistance** – (Bottom of “User Profile” Tab) Check this box if the user requires “WCAG (Web Content Accessibility Guidelines) Assistance” for making the web content more accessible for people with disabilities.
- **Sub Orgs Tab** – Select which Minnesota Housing programs you work with. For example, if you are a lending partner who only offers homeownership programs you would select “Homeownership”. You will also select your company and job role. If your company or job roles are not on the drop-down list, select “Other”.
- **Personal Info Tab** – If you have an NMLS #, enter it here. You can also enter your company/organization name and job title if it wasn’t listed on the Sub Orgs tab.



The screenshot shows the 'Create New User' dialog box with the 'User Profile' tab selected. The form contains the following fields and options:

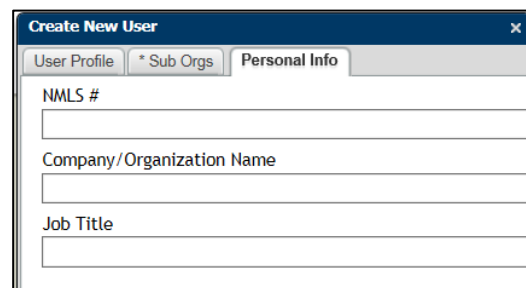
- * Indicates a mandatory field
- * User ID
- * First Name, Middle Initial, * Last Name
- * Email
- * Password, * Confirm Password
- * Address
- * City
- * State/Province (dropdown menu)
- * Zip/Postal
- * Country (dropdown menu)
- Phone
- Language Preference (English)
- WCAG Assistance

Buttons at the bottom: Create New User, Cancel, Help.



The screenshot shows the 'Create New User' dialog box with the 'Sub Orgs' tab selected. The form contains the following fields:

- * What programs do you use? (*Select one)
- * Lending Partner you work for: (*Select one)
- * What is your primary job role? (*Select one)

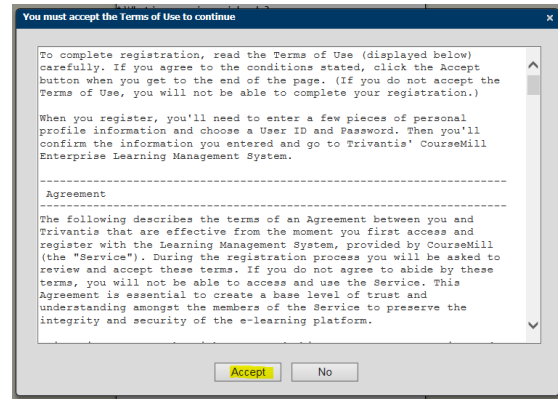


The screenshot shows the 'Create New User' dialog box with the 'Personal Info' tab selected. The form contains the following fields:

- NMLS #
- Company/Organization Name
- Job Title


Step 5









Accept the Terms of Use by clicking the “Accept” button.



Enrolling in Courses

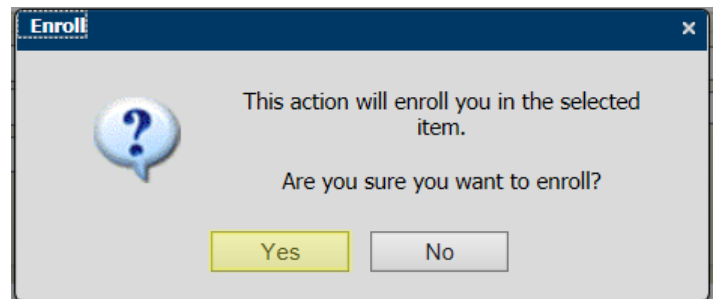
Step 1

After creating your account or logging in, you will see the “Course Catalog” tab first. This lists courses that are available to you. Click the  **Enroll** button to register for a course.

Enroll	Catalog ID ▲	Title	Description
 Enroll   Preview	INTRO_1000	 Introduction to Minnesota Housing Programs	This training p for individuals understanding
 Enroll   Preview	START_INCOME	 Start Up Income Training	complete/inco

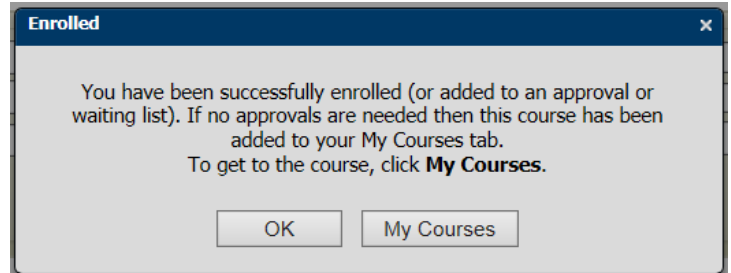
Step 2

Confirm your enrollment by clicking the “Yes” button.







Step 3

Click the “My Courses” button to view the courses for which you are registered. Click the “OK” button if you want to stay on the Course Catalog tab and register for other courses.




Step 4

Once you're on the "My Courses" tab, you will see the courses for which you are registered. Click this icon  to expand your registration information and to launch the course.

	Title	% Complete	Status ▲	Enroll Date
	Introduction to Minnesota Housing Programs	0%	<input type="radio"/> Not Attempted	2018-01-09
	Start Up Income Training	0%	<input type="radio"/> Not Attempted	2018-01-09
Course Item				
	Start Up Income Training			
Course Community				

Launching | Re-Launching Courses

Step 1

Click the "launch course" icon  to start your course.


Step 2

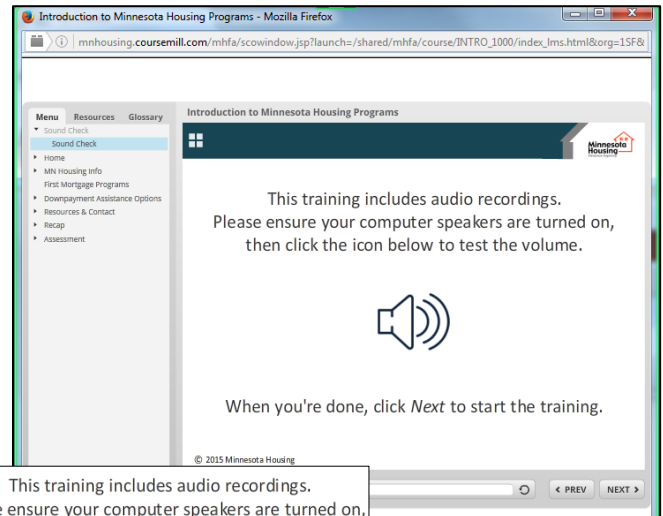
A new browser window will open (called the player) and the course you selected will launch.

Follow the instructions on the screen or via the audio.

- Be sure you have audio capabilities when using your computer (unmute your computer and adjust the volume) to ensure you can hear audio information.

Course Item

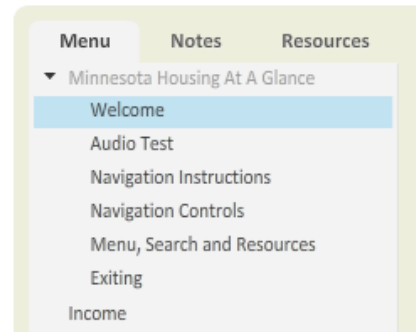
 Start Up Income Training



This training includes audio recordings. Please ensure your computer speakers are turned on, then click the icon below to test the volume.



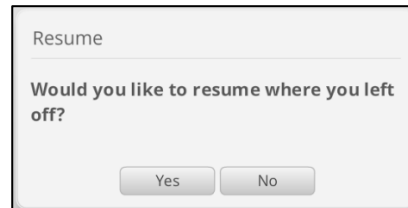
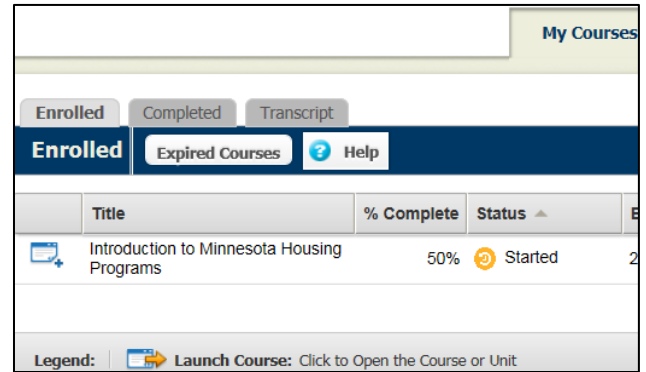
- The player has information on the left side of the screen which includes:
 - **Menu Tab** – Allows you to navigate through the training topics using the menu
 - **Resources Tab** – Includes live links you can click on to get further information about a topic
 - **Notes Tab** – Provides the text of the audio commentary



Step 3

If you need to stop the training and start it again at a later time, go to the “My Courses” tab, secondary tab “Enrolled” to re-launch the training

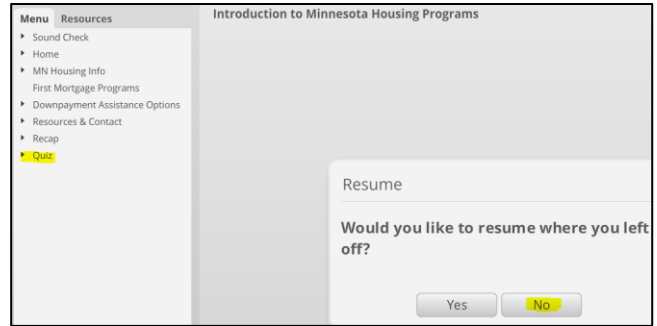
- The training system will remember where you left off. The next time you choose to begin the training, you will be asked if you want to start from your last spot in the training module.



Re-taking A Quiz

Some courses allow you to re-take the quiz. To do this, re-launch the training.

Select “No” when it asks you if you would like to resume where you left off and go to the quizzing section of the course to take the quiz again.

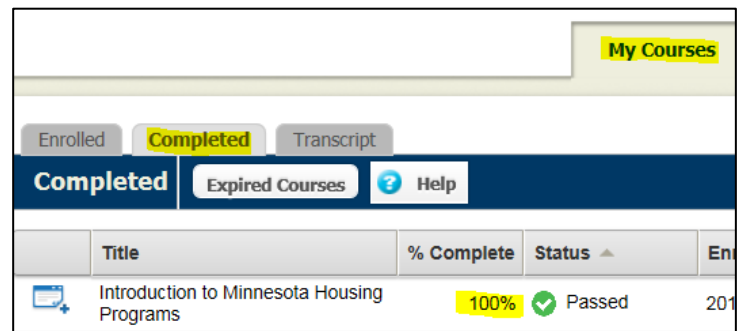


Viewing Completed Trainings

Step 1

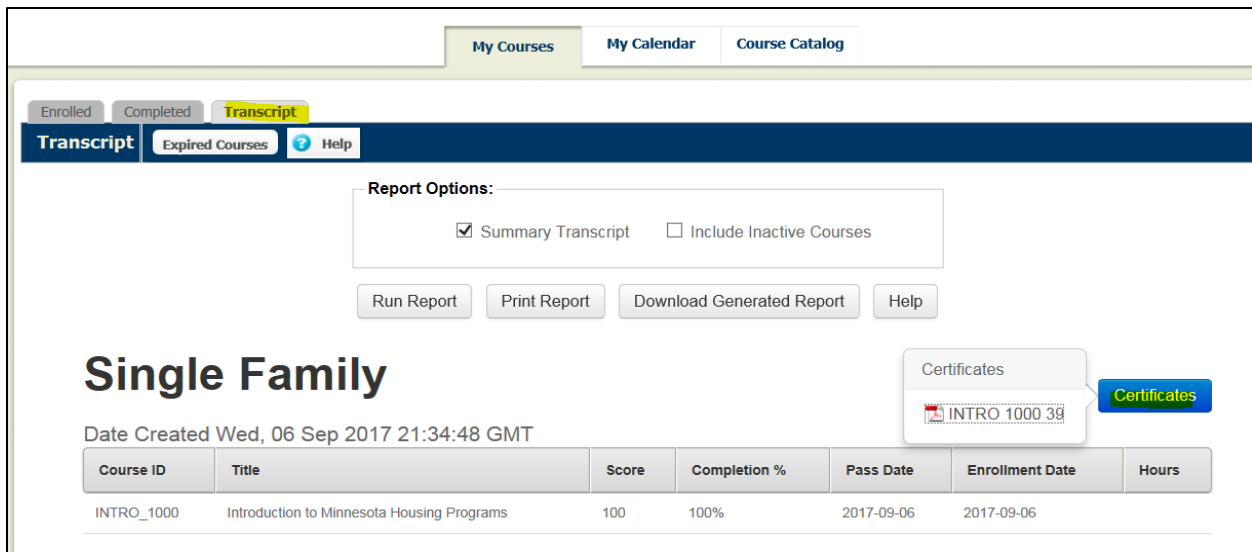
Once you have completed the training you can view your score and status in the “My Courses” tab, and select the secondary tab “Completed”.

It may take several minutes to appear in this section. You may also want to refresh your browser on this page to show it right away.



Step 2

View your training transcript on the “My Courses” tab, secondary tab “Transcript”. You can print a certificate by clicking on the blue “Certificates” button on the right side of the screen.



Update your personal information by clicking on your name in the upper right hand corner of the screen.

